

# Alessia Da Deppo

## PRODUCT DESIGNER

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### Portfolio:

[alessiadadeppo.com](https://alessiadadeppo.com)

## PROFILE

I love turning ideas and concepts into beautiful and usable websites and apps. If wireframing and prototyping are my bread and butter, my experience in managing complex clients and web solutions helps me explore any project with the right mindset.

## SKILLS

Product Design  
UX Design  
UI Design  
Figma  
Prototyping  
Wireframing  
Usability Testing  
User Interviews  
User Research  
AB Testing  
Information Architecture  
Design Thinking  
Web Design  
App Design  
Design Systems  
Adobe Creative Suite  
Agile  
HTML, CSS, SCSS  
Content Design and Management  
Empathy  
Communication & Collaboration  
Creativity  
Curiosity

## PASSIONS

Music & Concerts  
[@alessia.bastille](#) : videos of  
Bastille's live events  
Travelling & Exploring

## PROFESSIONAL EXPERIENCE

### Product Designer | Pallino.

MAY 2017 - DEC 2022, PADUA, IT

#### Main Client: Volkswagen Group Italia

Volkswagen, Audi, SEAT, Skoda, Das WeltAuto, Ducati.

- **Product Design | Dealerweb Volkswagen**  
Redesigned the websites and CMS of the Volkswagen Dealership, resulting in increased user engagement, the successful onboarding of all Volkswagen dealerships and service partners, and a more approachable and user-friendly interface for non-expert users.
- **UX Research | Dealerweb Volkswagen**  
Through user interviews and usability testing, we enabled two different sets of users to use the same modules and tools adopted on the main Volkswagen website. This resulted in an improved user experience by identifying and addressing pain points, reducing task completion time, and establishing consistent and user-friendly task flows.
- **UX Design | Das WeltAuto**  
With the release of the new Das WeltAuto website, I was able to redesign the user journey and improve the overall user experience of the website. We achieved a significant increase in user satisfaction, as evidenced by post-launch user feedback and surveys.
- **Product Design | Volkswagen, Audi**  
I designed, developed and managed many different digital products, including websites, landing pages, complex web applications, and contact forms. Similarly, I was in charge of crafting the best solutions for the Volkswagen Group's Dealerships following usability best practices. Launching several digital campaigns increased web traffic and boosted lead generation.

**Other Clients:** Lavazza, Konica Minolta, University of Padua.

## EDUCATION

### BrainStation | Diploma, User Experience Design

2023, LONDON, UK | FULL SCHOLARSHIP

### DIEFFE Academy | Web Graphic Design

2017, PADUA, IT | 98/100

### Professional Development | Career Transition

2023, LONDON, UK

I embraced a transformative career break in London which gave me the opportunity to master my skills with educational programmes, to immerse myself in the English language, and to explore diverse towns and cultures, gaining insights that enriched my design approach.

## CERTIFICATIONS

**Google UX Design Professional Certificate** 2023

**CAE Cambridge English: Advanced (C1)** 2017

**Accessibility: How to design for all (IxDF)** *in progress*

**AI for Designers (IxDF)** *in progress*